



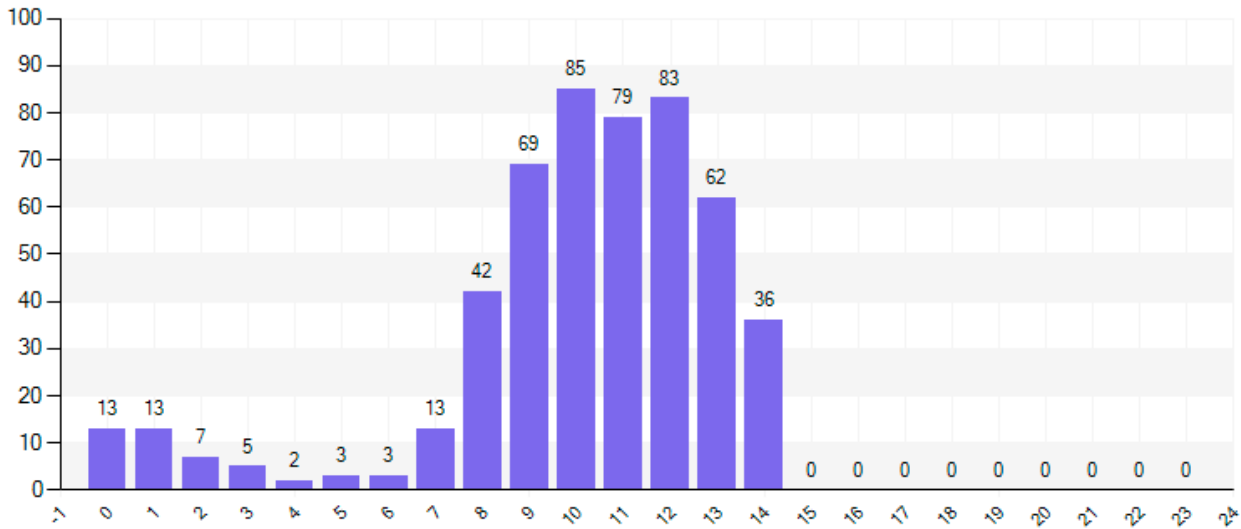
**Report for COVID-19 Response  
09/02/2020 0300**

NC 211 has handled a total of 106,161 calls since activation on March 18, 2020. Top caller needs today center on Community Action Agencies (for CARES Act Fund distribution), Rent Payment Assistance, and Utility Payment Assistance.

**Call Volume for Today:**

**Count of contacts - 9/2/2020 to 9/2/2020**

*As of 9/2/2020*



**Top Needs of Callers:**

### Needs by taxonomy - 9/2/2020 to 9/2/2020

As of 9/2/2020

